



## **Trial Flying Lesson Terms and Conditions (23/09/10)**

All Cambridge Aero Club trial flying lessons are sold subject to the following terms & conditions:

1. Cambridge Aero Club reserves the right to cancel any flight without notice if the prevailing weather is deemed unsuitable for flight.
2. Cambridge Aero Club reserves the right to cancel, postpone or re-schedule any flight for operational or aircraft serviceability reasons. In the unlikely event of a *full* cancellation a refund will be given.
3. Cambridge Aero Club shall not be liable for any expenses incurred from flight cancellations due to operational circumstances.
4. Trial lesson vouchers are valid for a period of 12 months from the date of purchase and are not refundable.
5. Expired vouchers may be extended for a period of 3 calendar months for an additional fee equal to 50% of the original voucher purchase price. Only one extension per voucher will be allowed after which the voucher will become void and no refund will be given.
6. Trial lesson vouchers are valid for the named recipient only and are non-transferable.
7. Vouchers are valid only if the bearer is the named recipient on the voucher.
8. Vouchers re-sold by any means without the prior written permission of Cambridge Aero Club will be deemed invalid.
9. Vouchers purchased by telephone or via the Cambridge Aero Club website are valid for a period of 12 months from the date of purchase. Vouchers purchased in this manner may be returned for a full refund within 10 days of purchase. Vouchers must be returned with a written refund request before any refund can be made.
10. All flying participants must be a minimum age of 12 years old (adult supervision on airfield premises required for under 16 years).
11. Passengers on pilot experience flights should be family or friends of the pilot who are sharing the experience with a view to learning to fly.
12. All trial lesson passengers should ensure that they are in good health and if in doubt should seek the medical advice of their GP before flying.
13. The Captain of the aircraft can, at his/her discretion refuse entry to the aircraft for any reason. Participants are strongly advised to refrain from taking alcohol or any drugs within 24 hours of the period prior to flight. The Captain will refuse entry to the aircraft for anyone he/she suspects may be under the influence of alcohol or drugs. No refunds will be given under any circumstances if you are refused entry.
14. Trial lesson vouchers must be produced for inspection prior to the flight being conducted. Failure to produce the voucher will result in your flight being cancelled without refund.
15. Cancellations or re-schedule requests must be made 24 hours prior to the flight time. Failure to give 24 hours notice will attract a cancellation fee of £75.
16. Trial flight participants should present themselves at least ten minutes prior to the booked time of flight. Should a participant fail to be present themselves with sufficient time remaining to conduct the booked flight, the flight will be cancelled and no refund given.
17. Trial flight participants are strongly advised to telephone Cambridge Aero Club on 01223 373717 prior to departing for the airport to confirm their booking.
18. Whilst every precaution is taken for the safety of passengers the operator cannot be held liable for loss, damage or injury which does not result from their negligence.
19. Passengers wishing to take cameras and other photographic equipment on the flight do so entirely at their own risk.